

HAIR ELEGANCE SALON BOOKING POLICIES:

- BOOKING:

WHEN BOOKING YOUR APPOINTMENT, BE SURE TO INCLUDE THE COMPLETE SERVICES NEEDED FOR YOUR APPOINTMENT.

- BEFORE/AFTER SALON WORK HOURS APPOINTMENTS:

THERE WILL BE BEFORE AND/OR AFTER THE SALON WORK HOURS APPOINTMENTS AVAILABLE; PER THE WAITLIST. THERE WILL BE A \$50 FEE ADDED TO YOUR SERVICE FOR THIS SERVICE.

- CANCELLATIONS:

WE UNDERSTAND EMERGENCIES HAPPEN, HOWEVER IF YOU NEED TO CANCEL YOUR APPOINTMENT, WE ASK YOU TO NOTIFY US WITHIN 24 HOURS PRIOR TO YOUR APPOINTMENT OR A 50% CANCELLATION FEE WILL BE ADDED TO YOUR NEXT APPOINTMENT.

- NO CALL/NO SHOW:

IF YOU DO NOT CALL OR DO NOT SHOW UP FOR YOUR APPOINTMENT, YOU MUST PAY IN FULL PRIOR TO OR AT YOUR NEXT APPOINTMENT.

NOTE: NON-PAYMENT FOR CANCELLATIONS AND/OR NO CALL/NO SHOW APPOINTMENTS WILL RESULT IN NO FUTURE SERVICE.